

Warranty

Unless otherwise agreed, new goods sold are covered by warranty for duration of 12 months from the date of delivery. If the goods sold are used goods, they will only be covered by a repair warranty if expressly agreed in writing. The purchaser is aware that any modifications and customisations requested by the purchaser may affect the warranty.

The purchaser must inspect the goods for visible defects and other obvious faults at the time of delivery. In addition, the purchaser must carry out a thorough inspection of the goods before taking them into use. Quantitative and visible defects must be reported to Normaco within 8 calendar days of the delivery. Other defects must be reported within the warranty period without delay as soon as they are discovered and in accordance with the Normaco's warranty conditions. The purchaser must provide Normaco with all information on defects in the goods that Normaco deems necessary to investigate the matter.

If a defect is discovered in a product during the warranty period, Normaco may, at its sole discretion, either a) repair or b) replace the defective goods or c) terminate the contract, in which case Normaco will refund the purchase price paid for the goods to the purchaser and the purchaser will return the goods to Normaco. Normaco's liability for defective goods shall be limited to the remedies set out in this paragraph and the Normaco shall not be liable for any damage caused by the defective goods. All products which are repaired or replaced shall be warranted only for the unexpired portion of the original warranty period.

This warranty does not cover (a) any failures which are not attributable to defects in materials or workmanship, including but not limited to, failures caused by accidents, inadequate maintenance, misuse, unauthorized modifications or repairs, improper storage, and normal wear and tear, (b) any consumable parts or accessories, or (c) motors, batteries, electronics, and engines, - that are covered by their manufacturer's warranty.

Warranty returns. No products shall be returned without prior written approval from Normaco. Purchaser shall pay all shipping charges for the return of products to Normaco warehouse.

Limitation of liability.

In no event shall Normaco be liable for any incidental damages, consequential damages, special damages, indirect damages, loss of profits, loss of revenues, or loss of use, even if informed of the possibility of such damages. Normaco's liability for damages arising out of or related to any order is limited to the order price for the specific product that gives rise to the claim. To the extent permitted by applicable law, these limitations and exclusions shall apply regardless of whether liability arises from breach of contract, warranty, tort (including but not limited to negligence), by operation of law, or otherwise.

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